

Value & Premier Oil Heating System Service Plans

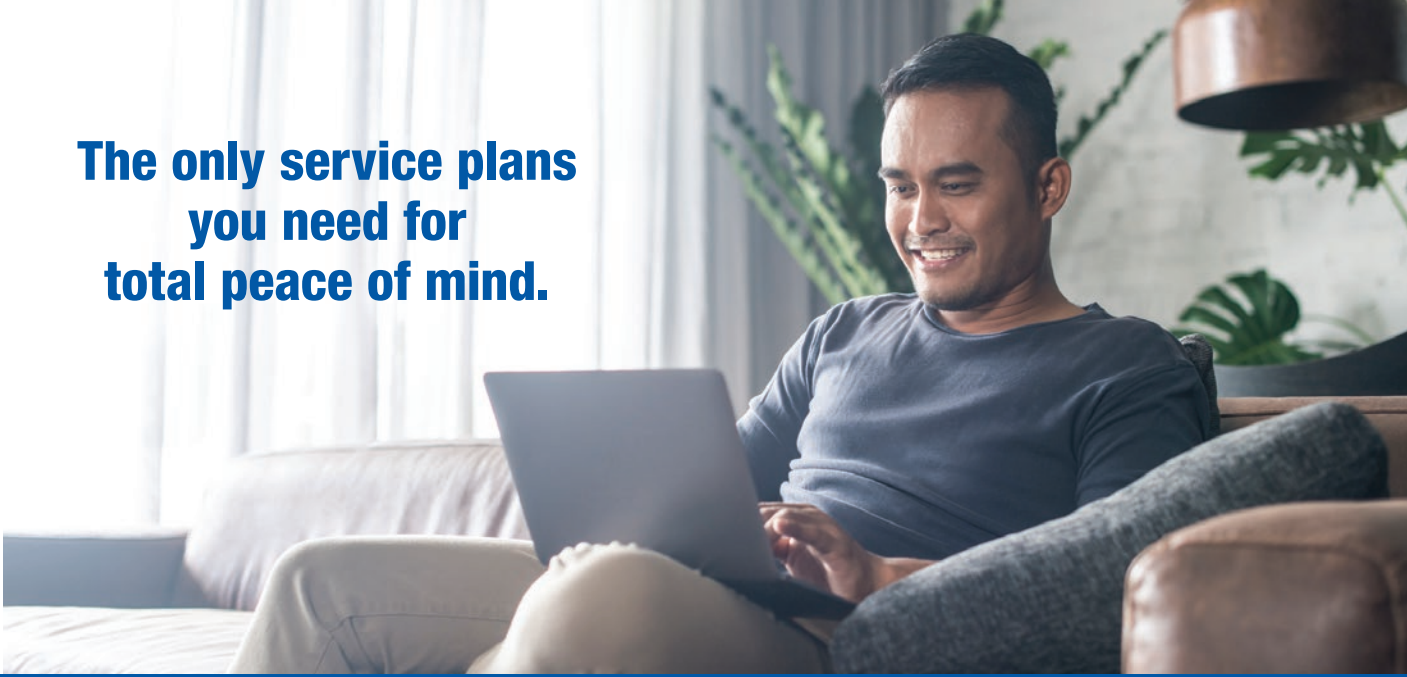
*for total peace of mind all
year round.*



WOOD'S
HEATING SERVICE

Choose the plan that's best for you and your home.

The only service plans you need for total peace of mind.



Since 1923, Wood's Heating Service has been providing reliable heating oil delivery and responsive service to families and businesses across Rhode Island and Southeastern Massachusetts.

Whatever your home comfort needs may be — home heating oil, air conditioning, propane, generator services, and more — we're here to meet them. And, we don't just deliver fuel. We deliver peace of mind with expert installations and service of top-grade heating and cooling equipment from a local company you can trust.

For your oil heating system, we also provide total peace of mind in all seasons, and the help you need if it breaks down or requires repairs, with two comprehensive service plan options. You pick the one that's best for you and your budget.

Oil Heating System Service Plans

Your heating system should be tuned up annually to keep it running at peak efficiency and help reduce the amount of fuel that it uses, which is good for energy savings and the environment. Each of our service plans provide you with:



Quality repairs by experienced technicians



Expert customer service reps to take your calls 24/7



Convenient service hours



Annual tune-ups to help you save money



15% discount on non-covered repairs



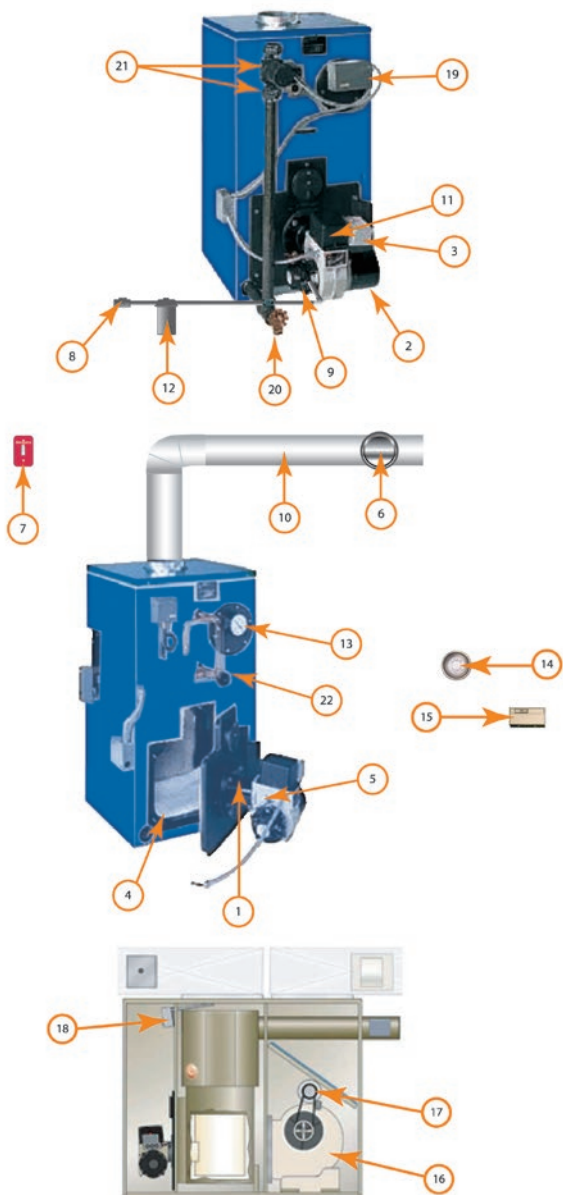
V The Value Plan

Extensive coverage for the budget-minded homeowner.

P The Premier Plan

Comprehensive coverage for peace of mind.

The Parts



Fuel & Combustion

	V	P
1 Air Tube	•	•
1 Burner Coupling	•	•
2 Burner Fan	•	•
2 Burner Motor	•	•
3 Cad Cell Eye	•	•
3 Cad Cell Relay	•	•
4 Combustion Chamber (wet-based, max 2.5 GPH)		•
5 Delayed Oil Valve	•	•
6 Draft Regulator (up to 9" diameter)	•	•
1 Electrodes	•	•
7 Emergency Switch	•	•
1 End Cone	•	•
8 Firomatic Valve	•	•
9 Fuel Pump	•	•
9 Fuel Pump Gasket	•	•
9 Fuel Pump Strainer	•	•
10 Flue Pipe (max 9" diameter)	•	•
11 Igniters	•	•
11 Ignition Transformer	•	•
1 Nozzle	•	•
1 Nozzle Adapter	•	•
1 Nozzle Line	•	•
Oil Check Valve	•	•

	V	P
12 Oil Filter Cartridge	•	•
12 Oil Filter Complete	•	•
Oil Safety Valve	•	•
1 Porcelains	•	•
Primary Control	•	•
14 Thermostat Standard	•	•
15 Thermostat Clock Type (\$50 credit)	•	•

Warm Air

16 Blower Complete (up to 3/4 HP)	•	•
17 Blower Motor (up to 3/4 HP)	•	•
18 Fan & Limit Control	•	•
18 Fan Control	•	•

Hot Water and Steam Components

Air Scoop		•
19 Aquastat (auto type only)		•
19 Aquastat Well		•
Automatic Air Vent (boiler room only)		•
Balancing Valve		•
20 Boiler Drain Valve		•
Boiler Relief Valve (up to 1" diameter)		•
21 Circulator Complete (kitchen zone up to 1/12 HP)		•
21 Circulator Components (kitchen zone up to 1/12 HP)		•

	V	P
Circulator Relay (kitchen zone up to 1/12 HP)		•
Domestic Relief Valve		•
Dual Valve		•
Expansion Tank (max 24 gallons)		•
Expansion Tank Valve		•
Extrol Tank (max # 60)		•
Feed Valve		•
Feed Valve Washer		•
Flow Check Valve		•
22 Gauge Glass & Washers	•	•
Limit Control		•
Low Voltage Transformer		•
Manual Feed Valve		•
Pop Safety Valve (up to 1" diameter)		•
Pressure Gauge		•
Pressuretrol (auto type only)		•
13 Pressure/Temperature Gauge		•
Zone Valve Complete (kitchen zone up to 1" diam.)		•
Zone Valve Component (kitchen zone up to 1" diam.)		•

Additional terms and conditions may apply.

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How your oil-fired heating system works.

Heat distribution

Oil-fired heating systems distribute heat in one of three ways: warm air through vents, hot water through baseboards, or steam through radiators. Your thermostat senses that room temperature has fallen below your thermostat setting and sends a signal to your heating system to provide heat for your home.

When your oil burner is engaged, heating oil travels from the tank to the burner by way of a pump where it becomes a fine mist mixed with air. The fuel/air mixture is then injected into the burner where it is ignited in the combustion chamber.

Heating system types

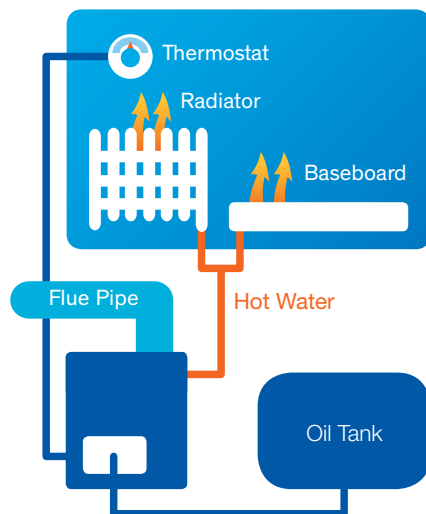
Depending on the type of system you have, water-based or warm air, the system works differently to disperse heat throughout your home. There are two main types of water-based systems: hot water systems and steam systems. Water is heated in either a cast iron or steel boiler before it is dispersed throughout your home.

In a hot water system, the heated water is circulated through radiators or baseboards.

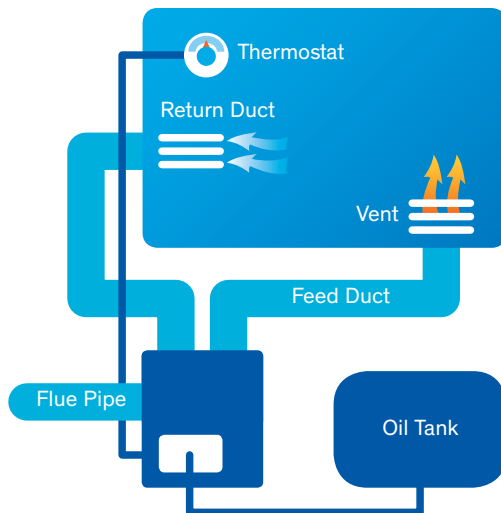
In a steam system, water turns to steam and rises through pipes to the radiators. In a warm air system, your furnace heats air. A blower then sends the heated air up through ducts and out of vents in your floors or walls. The air gets drawn back to the furnace through a return duct, and the cycle repeats.

Finally, emissions from the combustion of fuel and air exit the system through a flue pipe that runs out of your home through the chimney.

Typical Hydronic System Hot water or steam



Typical Warm Air System



Still need more coverage?

We have other enhancements and agreements that are available at an additional cost to your existing plan and these are priced separately. They allow you to extend your coverage with more comprehensive protection and help you prepare for unexpected repair costs by allowing you to customize your protection to suit your needs. You must currently have a Wood's Heating Service Value or Premier Service Plan to add any enhancement coverage.

Optional enhancements

24 Hours-a-Day/365 Days-a-Year Service

This enhancement extends your primary coverage by giving you access to Wood's Heating Service service 24 hours a day, 365 days a year. It waives our after hours diagnostic fee.

Direct and Indirect Water Heater Repair and Part Replacement*

This enhancement covers repairs and replacement of the parts listed below:

Air tube	Drain valve	Ignition transformer
Aquastat	Drip tube	Nozzle
(auto type only)	Electrodes	Nozzle adapter
Burner coupling	Electrode wire & clips	Nozzle line
Burner fan	Emergency switch	Oil check valve
Burner motor	End cone	Oil filter cartridge
Cad cell complete	Flomatic valve	Oil filter complete
Circulator (bronze	Flue pipe	Oil safety valve
type, up to 1/16 HP)	(up to 9" diameter)	Porcelains
Delayed oil valve	Fuel pump	Preference relay
Draft regulator	Fuel pump gasket	Primary control
(up to 9" diameter)	Fuel pump strainer	Relief valve
	Igniters	

*Covers residential, oil-fired water heaters up to a maximum firing rate of 1.25 gallons per hour. **Excludes coverage of the water heater tank**, recirculation lines and components, and anode rods. Service requested to start prior to 8:00am or after 5:00pm, on federal holidays (days when the post office is closed), or weekends, is subject to our standard diagnostic fee, unless you have purchased the 24/365 enhancement. Repair and/or replacement must be performed by Wood's Heating Service.

Limited Boiler and Furnace Replacement**

This coverage provides an allowance of \$1,000 toward replacement of your main heating boiler or furnace if a Wood's Heating Service inspection determines that your existing equipment is not repairable. The new boiler or furnace must be replaced by Wood's Heating Service. Allowance is payable as a reduction to our normal retail price for the model specified.

**Existing equipment must be inspected by Wood's Heating Service to qualify.

Optional Zone Coverage†

This enhancement covers repair and replacement of the parts listed below:

Automatic air vents (boiler room only)	Circulator relay
Circulator complete (up to 1/12 HP)	Flow check valve (up to 1-1/2" diam.)
Circulator coupling (up to 1/12 HP)	Isolation valves (up to 1-1/2" diam.)
Circulator flanges and gaskets (up to 1-1/2" diameter)	Thermostat (standard)
Circulator impeller (up to 1/12 HP)	Thermostat (clock type \$50 credit)
Circulator motor (up to 1/12 HP)	Zone valve (up to 1" diameter)
Circulator mounts (up to 1/12 HP)	Zone valve motor (up to 1" diameter)

†Not available on steam systems and excludes air handlers. Service requested to start prior to 8:00am or after 5:00pm, on federal holidays (days when the post office is closed) or weekends, is subject to our standard diagnostic fee, unless you have purchased the 24/365 enhancement. Repair and/or replacement must be performed by Wood's Heating Service.

Additional agreements

CARE® Environmental Protection

Fortunately, oil releases don't happen too often. But when they do, they can damage the environment and cost thousands of dollars to clean up. And worse, most homeowners insurance doesn't cover oil releases. The CARE program protects your investment in your home by providing clean-up coverage in case your tank, connected piping or oil lines leak. The CARE program is available for above-ground fuel tanks‡ and provides:

- Up to \$100,000 for clean-up (does not include tank replacement)
- Clean-up of releases from entire fuel oil system, including piping and lines
- Limited cost share
- Transferable if you sell your home
- Experienced professionals to handle the work

‡A separate program is available for underground fuel oil storage tanks. Underground oil tanks require a one-time testing fee in addition to the cost of the program.

TankSure® Above Ground Fuel Oil Tank Replacement Payment

The best way to protect your investment, your property and the environment is to be proactive and plan ahead for the eventual replacement of your oil tank. That's why we offer TankSure®.

TankSure includes¹:

- Inspection of your fuel oil tank
- Ultrasonic test to evaluate the integrity of your tank
- Qualifying tanks receive up to \$2,500² in replacement coverage towards a new tank should yours need replacement

¹ Does not cover environmental issues.

² Must be installed by our approved contractor.

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woodsheating.com